



## 7 YEAR PRODUCT WARRANTY

The manufacturer warrants that VJS Vinyl shall be free from defect for a period of 7 years from the date of manufacture. The manufacturer warrants that, under normal use and service, the material and workmanship of its products shall conform to the standards set forth on the applicable technical data sheets for a period of seven (7) years from the date of manufacture. In the event that VJS Vinyl does not perform as warranted, the first purchaser's sole remedy shall be limited to repair or replacement of all or any part of the product which is defective, at the manufacturer's sole discretion.

This warranty applies only to product:

1. In its original installation; and
2. Purchased by the first consumer purchaser.

This warranty shall not apply to defects or damage arising from any of the following:

1. Accidents, abuse or misuse;
2. Exposure to extreme temperature;
3. Improper fabrication or installation; or
4. Improper maintenance.

No other warranties, express or implied, are made. Under no circumstances shall the manufacturer be liable for any loss or damage arising from the purchase, use or inability to use this product, or for any special, indirect, incidental, or consequential damages. No fabricator, installer, dealer, agent or employee of Vic Joinery Supplies has the authority to modify the obligations or limitation of this warranty. The manufacturer warrants that VJS Vinyl Doors shall be free from defect for a period of 7 years from the date of manufacture.

## PRODUCT RETURNS

Stock items returned by a customer for credit, must be in an 'as new' or salable condition. All returned items must be preapproved by Vic Joinery Supplies subject to the following charges and conditions:

- i) Where goods are returned by the customer, a restocking-fee of 20% (\$20 minimum) is applicable.
- ii) Where goods are picked up by Vic Joinery Supplies for return, standard delivery charges plus a re-stocking fee 20% (\$47.50 minimum) are applicable.
- iii) Notification of a return should be no later than 7 days after delivery date. Nonstock items, including cut to size, veneer etc are **NOT RETURNABLE OR REFUNDABLE**. Customers will be invoiced for the replacement of faulty stock and credited once the faulty items have been returned.

